



Fresh Air
Sash Cord Repair, Inc.
Old windows that work!

Distancing and Hygiene Protocol for COVID19

09/13/2021

Protecting my employees and you, our clients, while working in your home are top priorities at Fresh Air Sash Cord Repair. These are the measures Fresh Air is taking during these unprecedented times in response to COVID19. We follow hygiene, social distancing and masking guidelines per CDC, OHA & OR OSHA. **Our entire team is fully vaccinated against COVID19.**

Steps Fresh Air takes that are consistent with and beyond OHA guidelines:

- Our crew is small – 2 to 3 people at a time with 6 feet of distance between each person to the extent possible. **Clients must help our workers stay 6 feet apart by clearing personal belongings from the work areas before we arrive onsite. Please give us as much room as possible.**
- We will wash hands when we arrive at your home, after leaving the work area, before eating, after using the restroom and before leaving your home. We will set up a handwashing station (soap & water) in your yard, near the entry door.
- We are sanitizing frequently touched tools and equipment daily.
- We will wear face masks while moving between the van and the work areas and while in your home.
- We are working/isolated within a floor-to-ceiling plastic “bubble”.
- We use PPE - respirators (w/P100/VOC cartridges), coveralls, gloves, safety glasses & shoe covers in the work areas.
- We work next to open windows (ventilation).
- Workers who feel/are sick stay at home and do not come to work.

Steps we will do together: Please,

- Prior to starting and frequently during a job, I will ask you whether you or members of your household are exhibiting COVID19 symptoms (cough, fever, difficulty breathing, chills, muscle pain, sore throat, new loss of smell and/or taste) or have been exposed to someone with COVID19 recently.
- Communicate with me by phone, email, or text (503.752.5000), rather than in person, as possible. Wear a mask when communicating in person, even if you have been vaccinated.

Things you can do to help us: Please,

- Call me if you or a member of your household falls ill or if you have been exposed to COVID19 within 2 weeks of the start of the window repair work.
- Clear personal belongings from the work areas, giving us at least 8-10 feet beyond and next to the windows.
- Wear a mask in your home when communicating with us, even if you have been vaccinated. Remain at least 6 feet away from us while we are in your home. Move to a separate room or, if possible, a different floor while we are setting up and cleaning up the work area.
- Before we arrive, sanitize window hardware and the wood portions of the window units we will work on that day (sash, trim, sill), front and bathroom doorknobs, faucet, and toilet handle.
- Identify a place in your yard where we can dump our handwashing rinse water at days end.

Thank you for your help. We appreciate your business and look forward to restoring your windows so you can enjoy some fresh air.

Patty Spencer
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www.freshairsash.com

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